



November 2, 2020

RE: Re-Contracting Residential Services

Dear Valued Residential Provider:

We are writing to inform you that My Choice Wisconsin (MCW) is ready to begin re-contracting our Residential Services as the new merged entity.

Due to the size of the network, it is our intention to approach re-contracting in phases. The entire process will extend through early 2021. For the first phase, My Choice Wisconsin will begin with our shared provider network of both legacy companies and these new contracts will be effective **January 1, 2021**. In phase two, My Choice Wisconsin will re-contract with those in the provider network who had contracts with only one of the legacy companies. The MCO anticipates starting phase two in December 2020. Our goal is to collaboratively communicate with providers regarding the new contract and terms.

What is a "Shared Provider"

The MCO is going to start re-contracting with our shared Residential provider contracts first. A shared provider is one that held a Residential contract with legacy Care Wisconsin as well as with legacy My Choice Family Care. Beginning the week of November 2nd your assigned Provider Relations and Network Specialist will be reaching out to you to discuss the new contract template and contracted tier rates. **The new contract template and contracted tier rates will be effective in sixty (60) days on January 1, 2021.**

What will occur with the Contracted Tier rates?

My Choice Wisconsin will be moving forward with a two-tiered rate structure that focuses on facility-based pricing which accounts for changes in staffing.

What if I had a contract with only one legacy MCO before the merger?

My Choice Wisconsin will begin re-contracting with your organization soon. Another communication will be sent out when the MCO is ready to begin these conversations.

We greatly appreciate your patience during this time, and we look forward to our continued partnership under the new entity My Choice Wisconsin.

Best Regards,

My Choice Wisconsin