

Time To Update In 2021

As we head into our new year, we find ourselves reviewing our saved documents, internet favorites, etc. It's a smart annual practice that allows us to clear out the clutter and start fresh. We invite you to get on board!

With the January 2020 merger between My Choice Family Care and Care Wisconsin and our October 2020 My Choice Wisconsin website debut, the old MCO websites have now been disabled. All of our forms (claims/prior authorization/etc.) have been updated with our new company logo and contact information and can be found in our online libraries.

Here are some common bookmarks you may want to save:

The My Choice Wisconsin new website

Claims webpage and document library

Prior Authorizations webpage and document library

Full Provider Resource Library

Contacts for Providers

MIDAS Portal

Claims Portal

Prior Authorizations Portal

We created a <u>Q&A page</u> to answer questions about the merger, claims, authorizations, referrals, and more.

There is also the COVID-19 Resources page to check out.

If you can't find what you're looking for or need additional information, please know we're here to help. You can reach the Provider Services Department at dlfamccontracts@mychoicefamilycare.com

