

Why are changes needed?

In order to be compliant with the Electronic Verification Visit (EVV) system in the State of Wisconsin, blended services that included homemaking, personal cares and/or supervision need to be reclassified and updated to account for EVV. All services, with the exception of residential and respite, that include personal care services must be EVV compliant, and services that only include homemaking and/or supervision must be converted to a non-EVV code.

Personal cares are defined as medically oriented activities related to assisting a member with activities of daily living necessary to maintain the member in their place of residence in the community. Personal cares include: grooming, bathing, dressing, toileting, ambulation assistance, transfer assistance, feeding, ostomy care, catheter care, medication administration, medication management, glucose testing, simple skin/wound care, feeding tube care, enteral feeding administration, tracheostomy care and suctioning, nebulizer treatments, bowel programs and vital sign monitoring.

How does this change affect providers?

Providers who offered services such as Community Supportive Living (CSL), Supportive Homecare Per Diem (SHC Per Diem) or Supported Independent Living (SIL), will be offered contracts for 2 types of Supportive Visits, with and without personal care services. Providers have the option of contracting for one or both of the following (we recommend contracting for both): Supportive Visits without Personal Care and Supportive Visits with Personal Care.

New Service Description	Features	EVV Requirements
Supportive Visits without Personal Care per day	5 Rate Levels	No
Supportive Visits with Personal Care per day	7 Rate Levels	Yes

How does this affect members?

Members will not be immediately impacted by this change. All member services will be mapped to the corresponding service type and level based on what they are currently receiving. Care management staff will be completing re-assessments in 2021 and members’ levels may change based on their current needs and assessment results.

What are the benefits of this change?

Providers who do not wish to participate in EVV may choose to provide service under Supportive Visits without Personal Care. Providers who are interested in providing personal cares may contract as Supportive Visits with Personal Care and are only required to have one check-in and one check-out in the EVV system per day (with the exception of the hourly level, which is authorized under a 15 minute increment code) to maintain compliance with the EVV system reporting.

How are members assessed for Supportive Visits Levels?

Care teams assess each member’s needs using an assessment tool that captures the frequencies of cares needed. Each assessment is tailored specifically to the member.

Supportive Visits without Personal Care Levels

Below is a description of the 5 levels offered within the Supportive Visits without Personal Care service. Service authorizations are entered as daily, with the exception of S5130 U2 (the per 15 minute level), and providers must provide care on each day they bill (i.e. a provider cannot bill for service on a day when no care was provided).

No personal cares can be provided under these codes. EVV is not required for these codes.

Code	Description	Hours
S5130 U2	Supportive Visits without Personal Care per 15 min	0-9.99 hours per week
S5136 U7	Level 1 Supportive Visits without Personal Care per day	10-19.98 hours per week
S5136 U8	Level 2 Supportive Visits without Personal Care per day	20-29.98 hours per week
S5136 U9	Level 3 Supportive Visits without Personal Care per day	30-39.98 hours per week
S5136 U5	Member Specific Supportive Visits without Personal Care per day	40+ hours per week, requires MCO approval

Supportive Visits with Personal Care Levels

Below is a description of the 7 levels offered within the Supportive Visits with Personal Care service. Service authorizations are entered as daily, with the exception of S5125 U2 (the per 15 minute level), but providers must provide care (either personal care or just home making services) on each day they bill (i.e. a provider cannot bill for service on a day when no care was provided).

EVV is required for all codes (one check-in and one check-out per day, minimum).

Code	Description	Hours
S5125 U2	Supportive Visits with Personal Care per 15 min	0-11.98 hours per week
S5126 UD U1	Level 1 Supportive Visits with Personal Care per day	12-14.98 hours per week
S5126 UD U2	Level 2 Supportive Visits with Personal Care per day	15-29.98 hours per week
S5126 UD U3	Level 3 Supportive Visits with Personal Care per day	30-44.98 hours per week
S5126 UD U4	Level 4 Supportive Visits with Personal Care per day	45-59.98 hours per week
S5126 UD U5	Level 5 Supportive Visits with Personal Care per day	60+ hours per week
S5126 UD U7	Member Specific Supportive Visits with Personal Care	Requires MCO Approval