



April 20, 2021

RE: Re-Contracting My Choice Wisconsin Update

Dear Valued Provider:

As promised in the last communication sent on February 23, 2021, we are providing an update on the status of our re-contracting efforts. As of 4/20/21, we have completed approximately 2500 of 5000 planned recontracts, and are on schedule to connect with all affected organizations no later than June 30th.

Because we recognize the unique value each of our service providers brings to the table, it is our philosophy to have a personalized conversation with you about your contract. This means our re-contracting process takes extra time to complete, but we believe that it results in an agreement that more accurately reflects the value you bring, better supporting a stronger ongoing partnership.

We appreciate your continued patience during this time and **ask that you please refrain from calling to inquire when we will begin re-contracting with your organization if we have not yet reached out to you.**

Again, we are committed to connecting with all affected organizations no later than June 30th and responding to questions about when an organization will be contacted causes delays in the re-contracting progress.

Please know that your contract is very important to our organization, your contracting specialist is on the phone daily engaging in these conversations, and we will reach out to you as soon as possible.

Finally, be assured that your current contract remains in effect until a new agreement is in place. Please continue to submit claims during this time and we will work with you to make any retroactive claim corrections needed after a new contract has been finalized.

We recognize this is a challenging time for all and we appreciate your patience, and all that you do to serve our members.

We will provide another status update on recontacting progress the week of June 14th.

Best Regards,

Nicole Pagliaro

Nicole Pagliaro
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My Choice Wisconsin, Inc.