

EVV Provider Forum

April 28, 2021

May 3, 2021

May 13, 2021

Goal and Purpose



Goal: To achieve a rate of 100% correct EVV claims at the time of billing once the hard launch begins.

Purpose:

Supportive, not instructive

Collaborative

Building Connections

Agenda



EVV Recap

Discussion:

- Provider Readiness
- Member/Caregiver Readiness
- Care Management/Authorizations
- Claims
- Systems (Sandata/Alternate)
- Communication and Collaboration

Electronic Visit Verification

EVV requirement pertains to all Personal Care Services that are rendered by any provider that is authorized to do so.

If you are providing any form of Personal Care, you will be required to participate in EVV.

This may apply to:

- Supportive Home Care Agencies
- Personal Care Agencies
- Supportive Visits providers
- SDS Services and Fiscal Agent Organizations that offer personal care services or assistance with ADL needs

Electronic Visit Verification



The service codes that will be required for EVV are:

- **S5125** – including any modifiers
- **S5126** – including any modifiers
- **T1019** – Personal Care Services, per 15 min
- **T1020** – Personal Care Services, per day

- For SDS, My Choice Wisconsin is using the code **S5125 U6** for members who receive **any amount** of personal care

DISCUSSION



- Provider Readiness
- Member/Caregiver Readiness
- Care Management/Authorizations
- Claims
- Systems (Sandata/alternate)
- Communication and Collaboration

Electronic Visit Verification



Training and Resources

State Resources:

- Wisconsin EVV Customer Care: 833-931-2035, M-F 7am to 6pm
- Email support: VDXC.ContactEVV@wisconsin.gov
- EVV webpage: <https://www.dhs.wisconsin.gov/evv/index.htm>
 - [EVV Resource page: https://www.dhs.wisconsin.gov/evv/resources.htm](https://www.dhs.wisconsin.gov/evv/resources.htm)
- [ForwardHealth Update 2020-31, “Implementation of Electronic Visit Verification for Personal Care and Supportive Home Care Services”](#)

State Training resources:

- <https://www.dhs.wisconsin.gov/evv/training.htm>
- [ForwardHealth Update 2020-32, “Electronic Visit Verification Training for Personal Care Services and Supportive Home Care Services”](#)

Electronic Visit Verification



All My Choice EVV Questions can be sent to our EVV email: evv@mychoicewi.org

My Choice
Wisconsin Resource