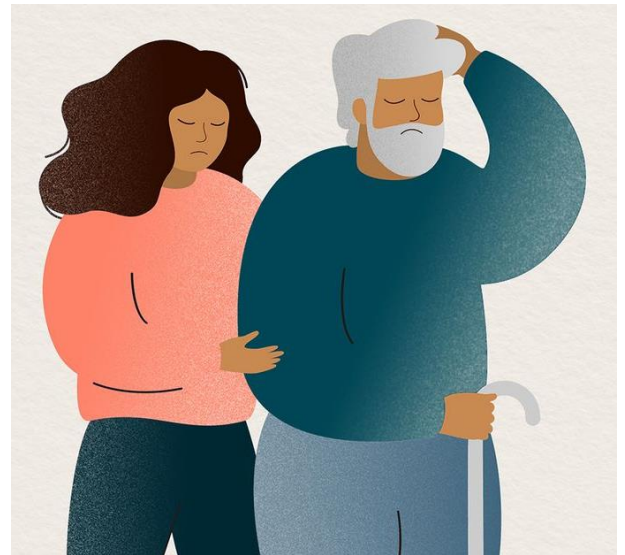




Non-Clinical Performance Improvement Project (PIP)  
***Reducing Caregiver Strain for My Choice Wisconsin  
Family Care and Partnership Members***

Each year we choose projects to improve the lives of our members and the care they receive. A few past topics include managing chronic heart failure, cognitive screening, reducing behavioral restraints, and empowering members to navigate advance care planning. These projects are approved and reviewed by a third-party external quality organization and reported to the State of Wisconsin.



In 2022 and 2023 one of My Choice Wisconsin's projects focuses on identifying and reducing caregiver stress and strain to those who provide care to our members. This is a two-year project and in the first-year care team staff will learn how to screen caregivers for stress and understand the impact that stress can have on member quality of care. In the second year, they will use tools and resources to reduce caregiver strain and educate members and caregivers.