



DATE

MEMBER NAME ADDRESS

Dear MEMBER NAME:

You are receiving this letter because you receive supplemental vision benefits through March Vision as a member of the My Choice Wisconsin **Medicare Dual Advantage** program. We are excited to announce that starting on November 1, 2022, we are partnering with EyeQuest for all your covered vision needs. This means that you will begin receiving vision services through EyeQuest and will no longer receive vision benefits through March Vision. EyeQuest provides comprehensive eye care coverage to over 1.5 million members and has a wide network of eye care professionals to choose from. EyeQuest is a product of DentaQuest, your Dual Advantage dental provider. Offering benefits through the same provider will streamline your services and make it easier for you to get the care you need.

You can find the 2022 Medicare Dual Advantage Summary of Benefits, which describes your supplemental vision benefits, on our website at: www.mychoicewi.org/medicare-dual-advantage/member-resources/.

Frequently asked questions:

Does this affect my current supplemental vision benefits?

No. Your 2022 supplemental vision benefit remains unchanged.

How do I find an in-network eye care professional and access to vision services?

- Search the directory of vision network providers at <https://govservices10.dentaquest.com/member/#findAProvider> or
- Call EyeQuest at 833-479-0201. EyeQuest customer service staff are available to serve you 8:00 am – 8:00 pm, Monday – Friday.

Who should I contact if I see my eye care provider before November 1, 2022, and I have questions concerning my vision claim?

Contact March Vision Customer Service at -1-855-516-2724

If I am currently receiving treatment from an eye care professional that is not in the EyeQuest network, will I have to change providers?

- If your eye care professional is not currently in network, EyeQuest will work with your eye care professional to have them join.

800.963.0035 TTY 711

Fax 608.245.3077

1617 Sherman Avenue

Madison, WI 53704-5930

info@mychoicewi.org

www.mychoicewi.org

- If your provider declines to join the EyeQuest network:
 - We recommend that you contact EyeQuest customer service department. They are available to assist you with finding a new vision provider. Contact them at 833-479-0201 or search the directory of vision network providers at <https://govservices10.dentaquest.com/member/#findAProvider>.
 - You may continue to receive services from your out-of-network provider, however, please be aware that rates for out-of-network providers may be higher.

Kind Regards,

My Choice Wisconsin Provider Services Team

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Multi-language Interpreter Services

ATTENTION: Language assistance services, free of charge, are available to you. Call 1-800-963-0035 (TTY users should call Wisconsin Relay System 711).

Spanish

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-963-0035 (TTY: 711).

Hmong

LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu rau 1-800-963-0035 (TTY: 711).

Chinese

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-800-963-0035 (TTY: 711)。

German

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-800-963-0035 (TTY: 711).

Arabic

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-800-963-0035 (رقم البكم الصم هاتف - (TTY: 711)).

Russian

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-800-963-0035 (телетайп: 711).

Korean

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-800-963-0035 (TTY: 711)번으로 전화해 주십시오.

Vietnamese

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-800-963-0035 (TTY: 711).

Pennsylvanian Dutch

Wann du Deitsch (Pennsylvania German / Dutch) schwetzsch, kansch du mitaus Koschte ebber gricke, ass dihr helft mit die englisch Schprooch. Ruf selli Nummer uff: Call 1-800-963-0035 (TTY: 711).

Laotian

ໂປດຊາບ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັຽຄ່າ, ແມ່ນມີພ້ອມໃຫ້ທ່ານ. ໂທສ 1-800-963-0035 (TTY: 711).

French

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-800-963-0035 (TTY : 711).

Polish

UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-800-963-0035 (TTY: 711).

Hindi

ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त भाषा सहायता सेवाएं उपलब्ध हैं। 1-800-963-0035 (TTY: 711) पर कॉल करें।

Albanian

KUJDES: Nëse flitni shqip, për ju ka në dispozicion shërbime të asistencës gjuhësore, pa pagesë. Telefononi në 1-800-963-0035 (TTY: 711).

Tagalog

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-800-963-0035 (TTY: 711).