



## 2023 Non-Clinical Performance Improvement Project Reducing Caregiver Strain – Year 2 Results

Each year MCW coordinates a project to improve the lives of our members and the care they receive. These projects are approved by the WI Department of Health Services and reviewed by a third-party external quality organization. Results are reported to the State of Wisconsin. This project ran for 2 years; 2022-2023.

### Year 2 Goals:

Increase the number of members educated about the effects of caregiver strain and the resources available.

Decrease the number of members who have a caregiver assessed as being at risk for caregiver distress.

### Year 2 Accomplishments:

- ★ Development and implementation of staff training regarding caregiver strain resources and supports.
- ★ Sustained increase in the number of caregivers assessed for caregiver strain.
- ★ Sustained increase in the percentage of members educated regarding caregiver strain.
- ★ Development of caregiver strain resources for use beyond the project.

### Year 2 Results:

Members Educated About Caregiver Strain	
Increase?	Goal Met?
✓	✓

Members with a Caregiver Assessed as Being at Risk for Caregiver Distress	
Decrease?	Goal Met?
✓	✗

