

Provider Bulletin



Enroll with Wisconsin Medicaid by Dec 31, 2025 to stay in-network

In September 2024, the Wisconsin Department for Health Services (DHS) announced that home and community-based providers participating in a long-term care (LTC) waiver program must be enrolled with Wisconsin Medicaid.

The enrollment process is now open and providers have until December 31, 2025 to enroll.

The following Family Care and Family Care Partnership providers who are not enrolled by January 1, 2026 will no longer be eligible to serve Wisconsin Medicaid members and will no longer be a participating provider in the Molina Healthcare/My Choice Wisconsin provider network:

- Self-directed personal care agency
- Organizations and agencies*
- Sole proprietors
- Individuals who are not self-directed service or participant-hired workers
- Self-directed support workers
- Participant-hired workers

We highly recommend that you begin the process sooner than later!

Get started today

1. **Prepare your application.** ForwardHealth created a useful [video](#) (5:03) to help introduce the project and the impact to you as a provider partner. Here are some additional resources we encourage you to review:
 - [WI DHS LTSS Medicaid Certification Website](#)
 - [Provider-type Specific Information & Resources](#)
 - [LTSS Medicaid Enrollment Q&A](#)
 - [DHS Training Session Calendar](#)
2. **Start the enrollment process.** Once you've gathered the appropriate documentation, go to the [ForwardHealth Portal](#) to start the enrollment process.

***Note:** Supportive home care organizations and providers with a unique EVV provider agency ID should **not** enroll yet. Your provider type is not available in the application. ForwardHealth will let you know when you can enroll, likely in mid-2025.

Questions? Need help?

Call DHS Provider Services at **800-947-9627** or email LTCProviderEnrollment@wisconsin.gov. Representatives are available Monday–Friday, 7 a.m.–6 p.m. Central time. When you call, say, “**LTC Waiver**” at the menu prompt to speak with a representative about LTC provider enrollment.