

Member Tier Level Changes and Authorizations

November 26, 2024

To: Residential Providers

My Choice Wisconsin by Molina Healthcare (MCW) has updated our process for when a member's Long-Term Care Functional Screen (LTCFS) has been updated and results in a member's Tier level changing.

Specifically:

- MCW will follow the contract language in the Department of Health Services and Managed Care Organization contract per Article VIII.L.6.c.viii(d).
- When a member's acuity tier level changes, MCW will update the member's authorization to the new tier level with an effective date 30 days from the LTCFS screen calculation date.
 - For example: If a member's assessment date occurred on December 2, 2024, and the calculation of the assessment occurred on December 6, 2024, the authorization will be effective on January 5, 2025, at the new tier level.

Please keep in mind that the member's acuity tier level could change to a higher or a lower tier level. The process above will apply regardless of how the member's tier level changes.

Thank you for all you do on behalf of our members and communities!

If you have any questions on a member's tier level or assessment, please contact the member's Care Manager.