



Notice: Temporary plan changes adopted during the COVID-19 Health Emergency are ending May 11, 2023

My Choice Wisconsin Partnership program is required by the Centers for Medicare and Medicaid Services to notify you of changes to your plan caused by the ending of the COVID-19 public health emergency.

The following changes go into effect May 12, 2023:

- You may not be able to refill your prescription early.
- You may only be able to get a one-month supply of some of your prescriptions.
- You may have a limit on the number of tablets allowed in a month for a medicine you take.
- Out-of-Network Providers will need to obtain prior authorization unless related to an urgent care or emergency room visit.
- You may be limited to a temporary 31-day supply of medicines that are not included in the list of covered drugs (formulary) when you have a change in your level of care or living location.
- Skilled Nursing Home stays will require prior authorization if the length of stay is longer than 14 days.
- Durable Medical Equipment and Disposable Medical Supplies (DME/DMS) replacement requirements, such as documentation, will be required.

My Choice Wisconsin Partnership program will continue to provide the below services until further notice:

1. COVID-19 testing
2. Medicare and Medicaid Telemedicine Benefits

Contact My Choice Wisconsin if you have questions about providers or check the provider directory on the MCW website at www.mychoicewi.org/.

You are not required to take any action in response to this notice. If you have any questions, please call Customer Service number at 1-800-963-0035 for additional information. (TTY users should call Wisconsin Relay System 711.) Hours are 8 a.m. – 8 p.m. CT, 7 days a week.

My Choice Wisconsin Partnership is an HMO SNP with a Medicare contract and a Medicaid contract with the state of Wisconsin. Enrollment in My Choice Wisconsin Partnership depends on contract renewal.

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